

# owner's packet



luxury &  
convenience

home elevators by  
 **savaria.**



10927 McCormick Rd. Hunt Valley, MD 21031

## **Elevator Basics**

Should you have any issues with your elevator please feel free to call our office at 410-561-7006, ext. 205 for service or 800-688-6116. Your elevator comes with a limited factory parts warranty of 3 years. Please see the official warranty letter included in this packet. Premier Lifts is proud to offer 24-hour emergency service. A limited labor warranty is also included with the original installation of your elevator. Should you need assistance, please call either number and someone from our service department will call you back.

Below are the simple steps you can take to help ensure proper operation of your elevator.

- Make sure you close the accordion gate when exiting the lift. If the gate is not closed the lift will not be able to travel to other floors.
- When in the lift riding to a floor, make sure to wait until the lift has come to a complete stop before opening the accordion gate. You will hear a click when the hoistway door unlocks then you will know you are good to open the gate. Should you open the gate too soon the lock on your hoistway door may not unlock properly and the lift may need to be reset.
- If you open a door you need to open the accordion gate. Example would be, you call the elevator to the floor you are on and when it gets there you open the swing door, but you change your mind and don't get in. Then close the door again. Since you did not "cycle the gate" the elevator will not travel. If you were to press a call button on any other floor the lift will beep at you and not move. To correct this, simply go to the floor where the elevator is, press the button, open the door and open and close the gate.

In the event of the door lock not unlocking when reaching a landing, do not panic! This is easily bypassed from the inside to allow you to exit. Most times when a lock fails to unlock at a landing it is due to the gate being opened before the elevator comes to a complete stop. Should this happen, look up on your door for the lock. It is the white box mounted on the left or right side. There is a metal tab that protrudes out of this box. Simply lift up on the metal

tab and open the door normally. Close the accordion gate as you exit and then close the hoistway door. It may be possible that the lift will need to be reset at this time.

## **To Reset the Elevator**

First, you can always call our number and speak to one of our representatives for help with resetting the elevator. We are happy to help at any time.

1. Next you want to make sure all hoistway doors are closed and that the accordion gate is closed.



2. Locate your control panel for the elevator. It is a 2' by 2' white box. The cover slides up and off.



3. Inside the box on the right side there is a digital read out. Red letter/numbers. If the display reads "h66" there is a safety open somewhere. Typically, this means you have a door or a gate not closed properly or not functioning properly. If you are confident that the doors and gate is closed, you will likely need to call in for service.
4. If the display is ready "000" or "F500" you are good to reset the lift.
5. To reset the lift turn off the battery back up unit in this control box. It is the white and grey box that has "APC" stamped on it.



6. When you turn the APC box off all of the lights will go out on the control panel.
7. Then turn the APC box back on.
8. The display should go back to "000" and then you will hear a loud click and the elevator will start to travel.
9. It will slowly travel down to the lowest landing and reset itself. Depending on what floor it was on this can take up to 10 minutes.
10. Once the lift reaches the lowest floor, it is finished resetting and can be used.



## Manufacturer's Limited Product Warranty - North America



**Term of warranty** – this warranty is valid for a period of 36 months\* from the date that the product shipped from our factory. Purchase price for product must be paid in full for manufacturer to release parts under this warranty.

**Coverage** – this warranty applies to the repair or replacement, at Manufacturer's option, of parts that fail due to defective material or workmanship. Manufacturer may, at its option, provide factory reconditioned parts. This warranty is provided to the Authorized Savaria Dealer on behalf of the final purchaser of the product and is not transferable. The Manufacturer's warranty does not cover labor charges for the removal, repair or replacement of warranty parts but such costs may be covered for a period of time by Authorized Dealer's warranty, which is provided to purchaser separately.

### Conditions:

1. This warranty only applies to products installed and maintained by an Authorized Savaria Dealer in conformance with all applicable local and national codes.
2. The warranty is void if regular inspection and maintenance of product is not being carried out by an Authorized Savaria Dealer in accordance with the recommendations contained in the Owner's Manual. It is the Owner's responsibility to keep records of all such service. To maintain warranty, products installed in harsh environments (e.g. salt water, temperature extremes), will require additional maintenance.
3. *This warranty does not apply to the following:*
  1. Consumable items which include: light bulbs, batteries, UPS (uninterruptible power supplies), oil seals, mechanical switches, guide shoe inserts, drive belts, hydraulic fluids, greases, oils, etc.
  2. Structural or cosmetic components that are subject to normal wear and tear, external forces and/or misuse. This includes metal panels, glass, Plexiglas, gates, travelling cable, doors, buttons, switches, upholstery, trim, etc.
  3. Items that require periodic assessment, maintenance and/or replacement. This includes paint, caulking, weather seals, etc.
  4. Malfunction or damage to product caused by accident, misuse, abuse or vandalism, lack of proper maintenance, improper installation or placement of product, neglect, improper adjustment, modification or alteration, structural condition of building or hoist way, overloading, failure to follow operating instructions or acts of God.

### Standard Procedures:

Required warranty parts will be shipped at Savaria's expense by UPS ground. Expedited or air shipment of parts is available at Dealer's request and expense. Some parts covered under this warranty may be commercially available from a source close to the job site and Savaria will reimburse Dealer for cost to purchase these items provided that approval is obtained from Savaria's Technical Support Department in advance.

### Disclaimers:

Savaria (Savaria Concord Lifts, Inc.) disclaims liability for any personal injury or property damage resulting from the operation of a product that has been modified from the original Savaria design. No person or company is authorized to change the design of this product without written authorization by Savaria.

Savaria's obligation under this warranty is exclusively limited to the repair or exchange of parts that fail within the applicable warranty period.

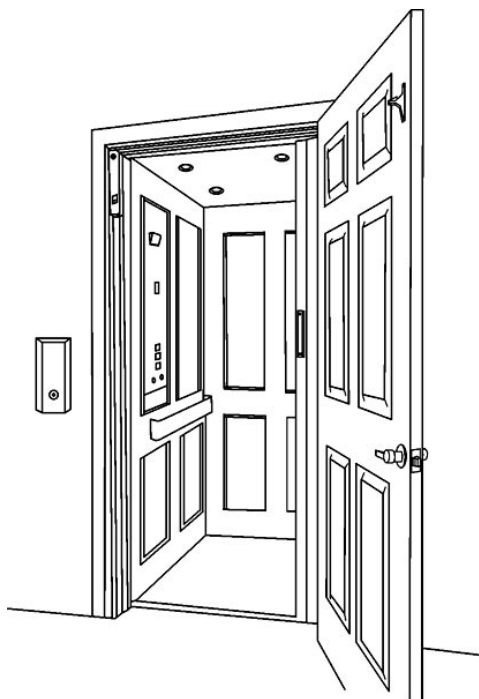
Savaria assumes no responsibility for expenses or damages, including incidental or consequential damages. Some states and/or provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

*This Warranty supersedes all other published warranties in Owner's and Installation Manuals and applies to sales after November 14, 2005. \*For the Savaria S64, C65 and Roby, the warranty period is limited to 24 months. For Quebec projects with the S.H.Q / P.A.D program, S.A.A.Q and C.S.S.T, the warranty terms shall be the same limited warranty but for a period of 12 months.*



# **Eclipse**

## **Residential Elevator (with Micro-6 Controller)**



# **OWNER'S MANUAL**

(To Be Retained by Owner After Installation  
by Authorized Savaria Dealer)

Part No. 000841  
29-m08-2018

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## IMPORTANT

Ensure that only an Authorized Savaria Dealer installs and services the Savaria™ Eclipse Residential Elevator. Under no circumstances is anyone other than a dealer with Savaria training and authorization to install, adjust, service or modify any mechanical or electrical device on this equipment. Failure to follow this warning can result in safety system compromises or defeat; this can result in serious injury or death. Savaria accepts no liability for property damage, warranty claims or personal injury, including death, in this circumstance.

Passenger safety is the result of countless details in the equipment's design, manufacture, and installation. After installation, reliable operation and continual safe operation requires regular service and inspection at least twice per year, or more frequently where usage, environment, or local jurisdiction requires. As the Owner, you are responsible for ensuring that regular service and inspections occur in a timely manner.

Refer to this manual for specifications, operating instructions and maintenance of the Eclipse Residential Elevator.

Upon completion of installation, the dealer must provide you with the following information and ensure it is recorded in this manual. In addition, either the dealer or you must keep any service and/or maintenance records in the Maintenance Record section of this manual.

## WARRANTY

Ensure your Authorized Savaria Dealer provides you with a copy of the manufacturer's limited parts warranty and documentation relating to any Dealer labour warranty.

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FOR OWNER'S RECORDS
Customer Name: _____
Installing Dealer: _____
Dealer's Telephone Number: _____
Date Installed: _____
Serial/Job Number: _____

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## TO ENSURE SAFE OPERATION

To ensure safe operation of this equipment, pay careful attention to the important notes below.

- Read this manual carefully before using the equipment.
- To prevent accidents, adhere strictly to the instructions and keep clear of moving parts at all times.
- Follow instructions on all equipment labels at all times. Replace any damaged labels immediately.
- Ensure that only qualified personnel perform maintenance and service on the unit.
- When replacing parts, be sure that only genuine Savaria parts are used.
- This unit is intended for use by a mature person who understands its proper operation as set out in this manual.
- Prior to operation, make sure that:
  - All doors and gates are locked and secure.
  - All areas in and around the lift are clear of any obstructions.
  - All lights are functioning properly.
- Test your keys and emergency stop button every month.

# 1. SPECIFICATIONS

## Eclipse Specifications

Load capacity	750 lb (341 kg), 950 lb (432 kg), 1000 lb (454 kg)
Rated speed	40 ft/min (0.2 m/s) nominal
Maximum travel	50 ft (15.24 m); 60 ft (18.3 m) available where code is not applicable
Maximum # of stops	6 stops
Daily cycle	Normal: 40 Heavy: 80 Excessive: 150 Maximum starts in 1 hour on standard installation: 20
Power supply (circuit supplied by others)	North America: 230 volt, single phase, 60 Hz, 20 amps International: 220 volt, single phase, 50 Hz
Lighting supply (circuit supplied by others)	120 volt, 60 Hz, 15 amps
Drive system	Automatic 2 HP geared motor roller chain variable frequency drive, complete with counterweight
Operating temperature	-10° C to +40° C (14° F to 104° F)
Cab sizes	Types 1, 2, 3, 4 and 5: <ul style="list-style-type: none"> <li>• 36" x 48" x 80" (914 mm x 1219 mm x 2032 mm)</li> <li>• 36" x 54" x 80" (914 mm x 1372 mm x 2032 mm)</li> <li>• 36" x 60" x 80" (914 mm x 1524 mm x 2032 mm)</li> <li>• 40" x 54" x 80" (1016 mm x 1372 mm x 2032 mm)</li> </ul>
Control system	Micro-6 controller with diagnostics
Pit depth required	6" (152 mm); 11" (279 mm) minimum with buffer springs
Minimum overhead clearance	96" (2438 mm) for standard 80" cab, 114" (2896 mm) for 96" cab
Cab panel finish	Solid melamine or MDF panels (standard) Unfinished veneer panels, finished recessed veneer panels, solid hardwood raised panels (optional)
Control panel finish	Clear or bronze anodized aluminum (standard) Stainless steel or brass (optional)
Hall station finish	Clear or bronze anodized aluminum (standard) Stainless steel or brass (optional)
Standard features	Automatic on/off cab lighting Recessed gate pocket Digital display in cab operating panel Clear or bronze anodized aluminum cab entrance trim and handrail Date plates, capacity tags Modular rail sections Unfinished plywood sub-floor White ceiling with four LED lights

## Eclipse Specifications (continued)

Safety features	Cab gate safety switch Main controller cab wall access safety switches Pit run/stop switch and car run/stop switch Emergency stop and alarm buttons Uninterruptable power supply (UPS) battery back-up system for lowering, automatic gate operation (if equipped) and electrical interlock operation and lighting in the event of a power failure Upper and lower limits Motor access door (locked and switched) Hand crank Emergency lights Final limit switch Mechanical rail shoring blocks Preset slack chain safety brake and switch
Options	84" high cab, 96" high cab Rated speed of 50 ft/min (0.25 m/s) available where code permits Accordion car gate (choice of style) Automatic gate operator (accordion gates only) Buffer springs (11" pit depth minimum) Laminate flooring in finished oak, maple, or cherry Interlocks for doors by others Keyed on/off hall stations Oval hall call design Cab interior in unfinished oak, birch, cherry, or maple veneer Recessed cab panels in solid cherry, oak, or maple veneer Raised cab panels in solid cherry, oak, or maple veneer Telephone cabinet to match cab operating panel Custom cab size Ceiling panel to match walls

## 2. FEATURES

### 1 Cab Key Switch (Figure 1-A)

The key switch turns the cab controls ON and OFF. It is provided to limit the use of the elevator to authorized persons only.

### 2 Cab Operating Panel Buttons (Figure 1-B)

Automatic control panel buttons facilitate the UP/DOWN movement of the cab between landings. Once the selected landing button is pressed, the cab will automatically move to the landing. The cab will stop when the selected landing is reached.

### 3 Alarm Button (Figure 1-C)

This button can be pressed at any time to sound the alarm in case of an emergency.

### 4 Run/Stop Button (Figure 1-D)

This button can be used at any time to stop the cab and activate the alarm buzzer.

### 5 Keypad Phone (Figure 1-E)

For units that have a keypad phone, it will be on the COP. For units that have a standard phone, it will be located in the phone box (see below).

**Figure 1: Sample COP**



**Figure 2: Standard Phone and Phone Box**



## 6 Handrail

A single handrail is mounted on the Cab Operating Panel side of the cab.

## 7 Emergency light

The cab emergency light remains ON in the event of a main power failure. The emergency light uses a battery back-up system.

## 8 Landing Hall Call Station Controls (Figure 3)

Hall Call buttons are installed at all landings to move the cab to the landing from which it is being called. An optional key switch limits the use of the elevator to authorized persons only.

## 9 Landing Door and/or Gate Interlock

The Landing Door/Gate lock prevents the movement of the cab unless the door/gate is in the closed and locked position. If the door/gate is not completely closed, the cab will not move.

## 10 Emergency Battery Operation

In the event of a building power failure, the system is provided with a temporary power back-up system to allow the elevator to run down to the next available landing, or to the first floor landing. On resuming normal building power, the back-up system will turn OFF and begin automatic recharging.

**Figure 3: Hall Call**



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### 3. OPTIONS

#### Automatic Door Opener

- 1 Press the Landing Hall Call button to call the elevator. The entrance door will open automatically once the elevator stops at the landing.
- 2 Push N Go allows the entrance door to open automatically with a slight push to the door itself. The door timer is inoperative when this feature is activated.

#### Automatic Gate Opener

- 1 Press the Landing Hall Call button to call the elevator. If the entrance door is equipped with an automatic door opener, it will open automatically once the elevator stops at the landing; otherwise, open the entrance door manually.
- 2 The gate will open automatically once the entrance door is fully open.

#### NOTE

*If the cab is equipped with a gate, the gate must be closed after exiting the cab. If the gate is left open, all controls will remain inoperable.*



## 4. OPERATION

### Operating from the Landing Controls

- 1 If equipped with a key switch, insert the key into the key switch on the Hall Call station and turn the key to the ON position.
- 2 Press the Hall Call button once and release. The elevator will automatically come to your landing.
- 3 Turn the key (if equipped) to the OFF position and remove the key.
- 4 If required, turn the door handle and pull the door open.
  - Note that if you open the door and don't open the gate (or interrupt the light screen, if equipped), the unit will not take the next call and will beep three times.
- 5 If the cab has a manual gate, slide the gate open and enter the cab.
- 6 Once inside the cab, close the gate, insert the key (if equipped) into the key switch on the Cab Operating Panel, and turn the key to the ON position.

#### NOTE

*When using the landing controls, the cab can only be moved (called) to the level from which you are calling. When using the control buttons in the cab, the cab can be moved to any level.*



#### WARNING

**Wheelchair wheels must be locked at all times when the elevator is moving.**

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## Operating from the Cab Operating Panel (COP) Controls

- 1 If equipped with a key switch, insert the key into the key switch on the Cab Operating Panel and turn the key to the ON position.
- 2 Press the selected Landing button once and release. The elevator will automatically travel to and stop at the selected landing.
- 3 Turn the key (if equipped) to the OFF position and remove the key.
- 4 Unlock the wheelchair wheels (if applicable) and exit the cab.

### NOTE

*If the cab is equipped with a gate, the gate must be closed after exiting the cab. If the gate is left open, all controls will remain inoperable.*

*The outside landing door must be closed after exiting or entering the cab. If the outside landing door is left open, all controls will remain inoperable.*

## Cab Lights

If the cab door is left open and the cab lights turn off, there are two ways to get the lights back on again:

- Enter the cab, close the door and gate and then press a Landing button.
- Press a Hall Call button before entering the cab.

## 5. POWER FAILURE AND EMERGENCY LOWERING

In the event of a power failure, the elevator is equipped with a Battery Back-Up system that allows you to lower the elevator from the inside of the cab. This device operates on batteries and is only activated if a main power supply failure occurs. The operation is as follows:

- 1 Press any Landing button below the floor where the elevator is located.
- 2 On arrival at the selected floor, the landing door will automatically unlock.
- 3 If there is an automatic gate, the gate will open.
- 4 Remove the key, open the manual gate (if equipped) and exit the cab.

## 6. EMERGENCY LIGHTING

In the event of a main power failure, the emergency COP light will turn on automatically.

### NOTE

*If one of the cab ceiling lights burns out, replace the bulb with a 10W bulb ONLY.*

## 7. MANUAL LOWERING

In the event of a power failure, the UPS lowers the cab to the next landing and opens the doors. Should the UPS fail, you can use the telephone to call for help. The Manual Hand Crank can then be used to lower the elevator.

- 1** Instruct the passenger (s) in the elevator to remain calm and stay well back from the door of the elevator. Ease their concern by telling them your intentions.
- 2** Switch the main disconnect switch for the main power supply to the elevator controller to the "OFF" position.
- 3** Locate the Motor Access Door, insert the Manual Hand Crank onto the motor shaft and crank the elevator to the next lowest level.
- 4** To exit the cab, open the landing door (using the special emergency key) and assist the passenger(s).

### NOTE

*After use of any emergency function (access key or manual lowering device), ensure that all doors/gates are secure and locked. While the emergency function is in use, DO NOT leave the area unattended.*

## 8. DIAGNOSTICS

Diagnostic beep codes are provided on the Hall Calls to help you diagnose a problem. All beep codes that begin with a long beep (on for 2 seconds) are Service codes (contact your authorized Savaria dealer).

If you press a Hall Call button and it beeps but the car doesn't move, refer to the information in the following table.

Beep code	Action to take
<b>Service codes</b>	
1 long beep (2 seconds) followed by 1 short beep (1/2 second)	Contact your authorized Savaria dealer for service. There is a problem in one of the following areas: overload trip, run timer trip, main safety chain open, door lock fault, or auto shutdown counter.
1 long beep (2 seconds) followed by 2 short beeps (1/2 second)	Contact your authorized Savaria dealer for service. There is a problem with re-level shutdown or the low pressure switch is activated.
1 long beep (2 seconds) followed by 3 short beeps (1/2 second)	Contact your authorized Savaria dealer for service. There is a selector fault, selector encoding error, or position error.
<b>User codes</b>	
1 short beep (1/2 second)	Make sure the "Stop" switch in the car is in the Run position. Check that the car gate is closed.
2 short beeps (1/2 second)	Check that the landing door is closed.
3 short beeps (1/2 second)	Manually open and close the gate.

## 9. MAINTENANCE

Regular maintenance (performed by your Authorized Savaria Dealer) will keep your elevator in proper operating condition. Please remember, as the owner of this elevator, you are responsible for making sure that maintenance and upkeep are done on a regularly scheduled basis.

### NOTE

*If the unit is shut down for an extended period of time, contact your Authorized Savaria Dealer to perform complete maintenance before starting up the unit.*

**IMPORTANT:** Please test the phone in your elevator during every maintenance. If the phone is inactive, please shut down the elevator until the phone line is active. This applies to all lifts in a hoistway or enclosure models

To ensure proper operating condition of your unit, the items listed below must be inspected and, if necessary, serviced a **minimum of twice per year**. Additional inspections may be required depending on usage.

- 1 Tighten all rail and cab fastening bolts.
- 2 Lubricate the door hinges and adjust the door closure if required.
- 3 Lubricate the rails with light grease, such as white lithium.
- 4 For a Gatemate operator, lubricate the shaft and bushing using a general silicone lubrication spray (lubricate on installation as well).
- 5 Inspect the travelling cable for wear. Replace the cable if any cuts or damage to the jacket are evident.
- 6 Replace the batteries inside the control panel as indicated on the battery label.
- 7 Perform the required maintenance to the door locks.
- 8 Activate and test the safety mechanism.
- 9 Check, and if necessary, adjust the motor brake air gap. Refer to the Eclipse Maintenance and Troubleshooting Guide (P/N 000858) to do this.
- 10 Check the "Replace Battery" light on the front of the UPS. If it is ON, replace the battery inside the UPS. Otherwise, replace the UPS battery every 4 years.
- 11 Check that the phone is functioning properly.

### NOTE

*Units installed in adverse environments will require additional maintenance on a monthly basis.*

Part No. 000841, 29-m08-2018 Eclipse (Micro-6) Owner's Manual



**Authorized Savaria Dealer**

Premier Lifts  
10927 McCormick Rd  
Hunt Valley, MD 21031  
410-561-7006

**Eclipse**  
**(with Micro-6 Controller)**  
**OWNER'S MANUAL**

Part No. 000841  
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Savaria Concord Lifts, Inc.  
2 Walker Drive  
Brampton, Ontario, L6T 5E1, Canada  
[www.savaria.com](http://www.savaria.com)

For service or questions about this product, please contact your installing dealer.

DEALER NAME: Premier Lifts

DEALER PHONE: 410-561-7006

